

Mediline Manufacturer's Warranty

Effective date: 1st February 2020

1. On all Mediline goods, we offer a Manufacturer's warranty of **two (2) years** from the warranty start date (1a) against defects in materials, manufacture and workmanship.
 - a. Warranty start date is the Date of delivery for installation at the customers premises
2. Additionally we offer **three (3) years** on Compressors from date of purchase against defects in materials, manufacture and workmanship
3. Exclusions:
 - a. The warranty does not extend to those consumables or parts of products that are routinely replaced in the course of operation of the product. These include filters, door seals, seals, light bulbs and LED lights
 - b. Damage to any part caused by misuse, incorrect operation
 - c. Fair wear and tear in the course of operating the goods
4. This warranty will be void if: you or a third party have installed or operated the goods otherwise than in accordance with the manufacturer's instructions and recommendations; or the goods have been repaired, serviced, modified or tampered with in any way by someone who is not qualified to do so and in any manner not complying with the manufacturer's specifications
5. To honour the warranty, Mediline or Authorised Service Agent will arrange the following at no cost to you: Mediline or our Authorised Service Agent will attend at your premises (within the designated Mediline Service Area) between the hours of 8 am and 4pm Monday to Friday (Normal Hours) to repair the goods and replace defective parts
6. Mediline will charge the customer for warranty work: at your premises, where you require it to be performed outside Normal Hours (Mon-Fri, 8.00am – 4.00pm) and public holidays, at penalty rates: Or the customer is located 80klm outside Mediline or Authorised Service Agents designated Service Area in which additional travel time costs will be charged to the customer
7. To obtain a warranty repair, the customer is required to contact Mediline on 03 9562 3355, or email info@Mediline.com.au or the point of purchase authorised Dealer or Agent as soon as practicable after you notice a problem with the goods.
8. Mediline goods come with guarantees that cannot be excluded under the 'Australian Consumer Law'. You are entitled to a replacement or refund for a major failure. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is provided by:

Mediline Refrigeration (ABN 53 151 510 860)

7 Longford Court, Springvale, Vic 3171. Phone: 03 9562 3355